

## A. Offer Details

1. Offer : Exclusive Discount on Samsung Products
2. Validity Period : Valid till 31<sup>st</sup> July 2020

## B. Redemption Process

- 1) Visit : <https://www.samsung.com/in/store/npci/>
- 2) Enter the first 6 digit and last 4 digit of your RuPay card
- 3) Enter your mobile no. and to get OTP
- 4) Enter the OTP received.
- 5) Select the product and add to cart

## C. Escalation Matrix

\*\*\*In case of any offer related queries kindly contact:

Consumers can reach out to us at [1800 40 7267864](tel:1800407267864)(1800 40 SAMSUNG)

How to report customer grievance: The customer can call .

## Terms & Conditions

1. For details tnc visit : <https://www.samsung.com/in/shop-terms-of-service/>
2. The offer can be availed multiple times using same card details and mobile number once registered.
3. If a customer wants to use another card , he need to login using different mobile number.