

New User Registration and Password Generation for New Retail Customers

Through this facility New Retail Customer can apply for Internet Banking Facility online without visiting branches. In order to register for Internet Banking online customer **Mobile number should be registered at Branch for SMS Alerts**. Customer need to validate either **PAN number or Date of Birth** for Registration.

1. Click on New User Registration for availing Internet Banking Facility

Online User Registration for Internet Banking

1. Using this facility customer would be able to register for PSB Internet Banking Services online without visiting branch.
2. This facility is available only for self operated saving and current account customers.
3. Only customers who are registered for SMS Alerts facility can avail this facility.
4. Customer can register for Internet Banking facility by using "New User Registration" link.
5. User Id is Customer Id which is printed on Customer Passbook.
6. After Registration, Request ID will be generated which is valid for 15 days.
7. Once Internet Banking will be activated customer will receive intimation of the same on registered Mobile number within 72 hrs.
8. Customer has to Generate Login Password from "New User Password Generation" link within 15 days.
9. In case customer is not able to Generate Login Password within 15 days, Request will be expired and customers need to register again for Internet Banking from "New User Registration" link.
10. Customer will be by default provided View only facility. In case Customer need to avail transaction facility, same can be availed from Preferences option after Login.

Please Click on required option

2. Enter User Id which Customer Id printing on Passbook

New User Register	
1. Enter Your User ID which is your Customer ID 2. Enter Your PAN No or Date of Birth and registered Mobile Number to receive OTP on your Mobile. 3. Validate OTP received on your registered Mobile to register your request.	
Please enter the required fields to register for internet banking	
Enter User Id	<input type="text" value="600005697"/> <input type="button" value="Submit"/> <input type="button" value="Cancel"/>

3. Validate either PAN No. or Date of Birth

New User Register	
1. Enter Your User ID which is your Customer ID 2. Enter Your PAN No or Date of Birth and registered Mobile Number to receive OTP on your Mobile. 3. Validate OTP received on your registered Mobile to register your request.	
Please enter the required fields to register for internet banking	
Enter User Id	<input type="text" value="600005697"/>
<input type="radio"/> PAN	<input checked="" type="radio"/> DOB (DD-MM-YYYY)
Enter PAN number.	Enter Date of Birth
<input type="text"/>	<input type="text" value="25-12-1990"/>
<input type="button" value="Validate"/> <input type="button" value="Cancel"/>	

4. Enter the Mobile number registered at Branch for SMS Alerts

New User Register	
1. Enter Your User ID which is your Customer ID 2. Enter Your PAN No or Date of Birth and registered Mobile Number to receive OTP on your Mobile. 3. Validate OTP received on your registered Mobile to register your request.	
Please enter the required fields to register for internet banking	
Enter User Id	600005697
<input type="radio"/> PAN	<input type="radio"/> DOB (DD-MM-YYYY)
Enter PAN number.	Enter Date of Birth 25-12-1990
Enter Registered Mobile No.	7867526910 Validate Cancel

5. Validate the OTP received on registered Mobile no.

New User Register	
1. Enter Your User ID which is your Customer ID 2. Enter Your PAN No or Date of Birth and registered Mobile Number to receive OTP on your Mobile. 3. Validate OTP received on your registered Mobile to register your request.	
Please enter the required fields to register for internet banking	
Enter User Id	600005697
<input type="radio"/> PAN	<input type="radio"/> DOB (DD-MM-YYYY)
Enter PAN number.	Enter Date of Birth 25-12-1990
Enter Registered Mobile No.	7867568910 Proceed Cancel
Enter OTP	•••••

6. After Validating OTP new user registration is successful. Customer will be sent Request ID on registered Mobile no. Within 72 hrs customer will receive activation SMS. After receiving Activation SMS customer need to Generate Password from “**New User Password Generation**” Link

New User Password Generation	
1. Enter User ID, Request ID and registered Mobile Number to receive OTP on your Mobile. 2. Validate OTP received on your registered Mobile. 3. Generate Login Password and Login to Internet Banking with User Id & Password Generated online.	
Please enter the required fields to generate password for internet banking	
Enter User Id	600005697
Enter Registered Mobile No.	7867568910
Enter Request Id	20170202001
<input type="button" value="Validate"/> <input type="button" value="Cancel"/>	

7. Enter the OTP received on registered mobile number.

New User Password Generation	
1. Enter User ID, Request ID and registered Mobile Number to receive OTP on your Mobile. 2. Validate OTP received on your registered Mobile. 3. Generate Login Password and Login to Internet Banking with User Id & Password Generated online.	
Please enter the required fields to generate password for internet banking	
Enter User Id	600005697
Enter Registered Mobile No.	7867568910
Enter Request Id	20170202001
Enter OTP	*****
<input type="button" value="Proceed"/> <input type="button" value="Cancel"/>	

8. After Validating OTP customer need to generate Login Password.

New User Password Generation

1. Enter User ID, Request ID and registered Mobile Number to receive OTP on your Mobile.
2. Validate OTP received on your registered Mobile.
3. Generate Login Password and Login to Internet Banking with User Id & Password Generated online.

Please enter the required fields to generate password for internet banking

Login Password	<input style="width: 90%;" type="password" value="*****"/>		
Re-Enter Login Password	<input style="width: 90%;" type="password" value="*****"/>	<input type="button" value="Generate"/>	<input type="button" value="Cancel"/>

Please keep following points in mind while you generate your Password:

1. The minimum length of the password should be 8 characters and the maximum length of the password should be 14 characters.
2. Password should consists of at least one alphabet (i.e. a-z or A-Z), one digit (i.e. 0-9), and one special character (i.e. ! @ # \$ % ^ & * etc.)
3. There should be four distinct characters in the password. For Example: aaabbb111 is not a valid password.
4. It is recommended to change your password on regular basis.

After successful password generation customer can login to Internet Banking and view their Accounts .Customer registered through online facility will be given **‘View Only’** Facility. If customer wants to avail **‘View & Transaction’** Facility they can change profile **through Preferences Tab > Change Menu Profile** after providing validation of OTP and ATM cum Debit Card credentials (Master Card/Rupay Card)